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• Assisted Living • Skilled Nursing Facilities

AHCA/NCAL Bronze Quality Award Application Workshop

Increase Census, Star Ratings and
Reduce Turnover – Earn a Bronze Award

September 20, 2019
8:30 am – 3 pm EST



For more detailed information see www.efohca.org
or Contact the Association at 614.436.4154.

AHCA/NCAL Bronze Quality Award Application Workshop

Date & Location:

September 20, 2019 - OHCA Office

Ohio Health Care Association

55 Green Meadows Drive South, Lewis Center, OH 43035
614-436-4154

Program Description:

Does your center face increasing pressure to maintain census? To maintain your star ratings? To reduce employee turnover and increase resident satisfaction?

The AHCA/NCAL Quality Award program offers a proven approach to building organizational capability. With its tiered awards and structured framework, you take an easy first step on your performance excellence journey with a 5-page Bronze application. Once you've received the Bronze Quality Award, you'll be ready to start focusing on the processes and results needed to provide a solid foundation for achieving a Silver Quality Award. Finally with the Gold Quality Award, you will have demonstrated that you are a role model for the industry. Stand on the stage in front of your peers to describe your journey and receive the recognition you've earned!

- Learn how to improve your chance of successfully earning the Bronze Quality Award
- Begin work on your application
- Receive expert advice and answers to your questions
- Leave with a great start and a clear action plan for completing and submitting your Bronze Award application.
- Earning a Bronze Award qualifies for Ohio's Quality Improvement Project.
- Bring your laptop and write the first draft of your application

Speakers:

Kay Kendall & Glenn Bodinson

Together, Glenn and Kay have:

- Reviewed over 750 Baldrige-based applications and provided feedback reports
- Worked with 20 Baldrige Award recipients
- Worked with 37 state award top-level recipients
- Worked with 124 AHCA recipients at the Gold, Silver and Bronze levels

Continuing Education Credit:

This program has been approved for 5 hours of continuing education credit for nursing home administrators (Ohio BELTSS), Certified Executives for Assisted Living (CEAL) and nurses.

Schedule:

8:30 am	Registration	1:00 pm	Workshop Resumes
9:00 am	Workshop Begins	3:00 pm	Workshop Ends
12:30 pm	Lunch		

Registration

www.efohca.org

Name: _____

Title: _____

Email Address (*required*): _____

COMPANY INFORMATION:

Facility: _____

Address: _____

City: _____ State: _____ Zip: _____

CREDIT CARD: MC ___ VISA ___ AMEX ___ Discover ___

Card Number: _____ Expiration Date: ____ / ____

Card Holder: _____ Signature: _____

Payment must be included to be processed.

Send this completed form and payment to:

EFOHCA, PO Box 447, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.
Cancellation fees apply. See www.efohca.org for details.

AHCA/NCAL Bronze Quality Award Application Workshop - September 20, 2019

Registration Fees:

Members: \$ 49 (*before 9/6*) \$ 69 (*9/6 and after*)

Non-Members: \$ 350 (*before 9/6*) \$ 450 (*9/6 and after*)